

# STERLING

INSURANCE AGENCY LLC

2911 N. Westwood, Blvd. | Poplar Bluff, MO 63901

Phone (573)785-1772 or (888)785-1772 | Fax (573) 776-7122 [www.sterinsurance.com](http://www.sterinsurance.com)

## Notice of Modified Lobby Access

Updated July 7, 2020

To continue protecting our customers, employees, and community, Sterling Insurance Agency, LLC will be temporarily modifying access to our lobby and offices **until further notice**. This is in response to increasing positive Covid-19 cases in our area. We are asking for your assistance and understanding during this time.

Payments may be made by the drive through at 2911 N. Westwood Blvd. of Sterling Bank in Poplar Bluff, paying online directly through your carrier websites, sending payments by mail, or calling our office to pay by phone with debit card, credit card, or checking account.

Business will be conducted as usual with the best customer service possible. Agents and Customer Service Representatives will be available during normal business hours by telephone, email, or by appointment. You may also contact us by email at [insurance@sterinsurance.com](mailto:insurance@sterinsurance.com).

We are continuously monitoring the situation by following the President's Coronavirus Guidelines for America, the World Health Organization, and the Center for Disease Control, as well as state and local government guidelines.

We will continue to keep you informed of our contingency plans through our website at [www.sterinsurance.com](http://www.sterinsurance.com) and by Facebook. You may also call our office.

Thank you for your understanding during this unprecedented time.